

February 2023 Service Change Fixed-Route

Background

- Feb-23 Service Change represents Initial Phase of the Making Better Connections Service Plan
- Plan Recommendations to be Implemented Over 2 years
- Plan phasing dictated by Labor Resources (Coach Operators Availability)
- Feb-23 Primarily Sets the Stage for System Structure
 - Optimization and Efficiency

February 2023 Service Change

Key Types of Improvements

- Route Alignment Changes
- Frequency of Service Improvements
- On-time Performance Improvements
- Route Discontinuations

Bus Routes Affected

February 2023 Service Change: Bus Route Recommendations

Route	Route Description
1	<ul style="list-style-type: none">• Improve OTP on weekdays.
25	<ul style="list-style-type: none">• Travel to FP&R via Orangethorpe Avenue by discontinuing out-of-direction service on Artesia Boulevard and to the Buena Park Metrolink Station;• Improve frequency all days and expand service hours on weekends.
26	<ul style="list-style-type: none">• Improve OTP on weekdays;• Expand service hours on weekends.
35	<ul style="list-style-type: none">• Travel to FP&R via Orangethorpe Avenue by discontinuing out-of-direction service on Commonwealth Avenue.
37	<ul style="list-style-type: none">• Delete service on Ellis Avenue;• Increase frequency on weekends.
38	<ul style="list-style-type: none">• Improve OTP on weekdays.
42	<ul style="list-style-type: none">• Improve OTP on weekdays;• Add one trip to serve students.
43	<ul style="list-style-type: none">• Improve OTP on weekdays;• Increase frequency on weekends.

Bus Routes Affected

February 2023 Service Change: Bus Route Recommendations

Route	Route Description
50	<ul style="list-style-type: none">• Improve OTP on weekdays.
54	<ul style="list-style-type: none">• Improve OTP on weekdays.
55	<ul style="list-style-type: none">• Improve OTP on weekdays.
56	<ul style="list-style-type: none">• Improve OTP on weekdays.
57	<ul style="list-style-type: none">• Improve OTP on weekdays.
59	<ul style="list-style-type: none">• Improve OTP on weekdays.
60	<ul style="list-style-type: none">• All trips will operate between Larwin Square and CSU Long Beach;• More frequent service on weekends.
66	<ul style="list-style-type: none">• Improve OTP on all days.
70	<ul style="list-style-type: none">• More frequent service on weekdays and later service all days;• Operate every 20 minutes from Edinger Avenue and Harbor Boulevard to Tustin Metrolink Station• 40 minutes from Edinger Avenue and Harbor Boulevard to Pacific Coast Highway and Warner Avenue on weekdays; and 40 minutes on entire route on weekends.
71	<ul style="list-style-type: none">• Improve OTP on weekdays.
72	<ul style="list-style-type: none">• Extend route to Tustin Metrolink Station;• More frequent service on weekdays;• Less frequent service on weekends.

Bus Routes Affected

February 2023 Service Change: Bus Route Recommendations

79	<ul style="list-style-type: none">• All trips will use current alternate routing Ford Road and San Miguel Drive to NTC;• Discontinue segment on Jamboree Road and Ford Road to NTC.
82	<ul style="list-style-type: none">• Add one trip for school.
83	<ul style="list-style-type: none">• Extend route to FP&R via Interstate 5.
86	<ul style="list-style-type: none">• Improve OTP on weekdays.
90	<ul style="list-style-type: none">• Add one trip for school.
123	<ul style="list-style-type: none">• Transition route to contractor.
129	<ul style="list-style-type: none">• Increase frequency on weekdays and improve OTP on weekdays.
143	<ul style="list-style-type: none">• Increase frequency on weekdays and improve OTP on Saturdays.
153	<ul style="list-style-type: none">• Discontinue route;• Riders can use routes 50, 57, and 59 to connect to ARTIC from the Brea Mall.
463	<ul style="list-style-type: none">• Discontinue route;• Riders can use route 862 at SARTC and routes 53 and 553 on Main Street.
543	<ul style="list-style-type: none">• Discontinue service on weekends and improve OTP on weekdays.
553	<ul style="list-style-type: none">• Extend route to South Coast Plaza.
560	<ul style="list-style-type: none">• Operate between SARTC and Westminster Avenue and Goldenwest Street;• Service to CSU Long Beach will be provided all day by Route 60.

Next Steps

- Implement Customer Communication Plan
 - Service Change Highlights
 - On-board buses – interior cards
 - Transit Connection Newsletter - quarterly newsletter sent to active OC ACCESS riders and Adult Day Centers
 - Digital communications
 - Website
 - Social Media
 - OCTA advisory committee meetings
- Implement the Service Change on February 12, 2023
- Begin May 2023 service change development