

# Mobility Management Services Update

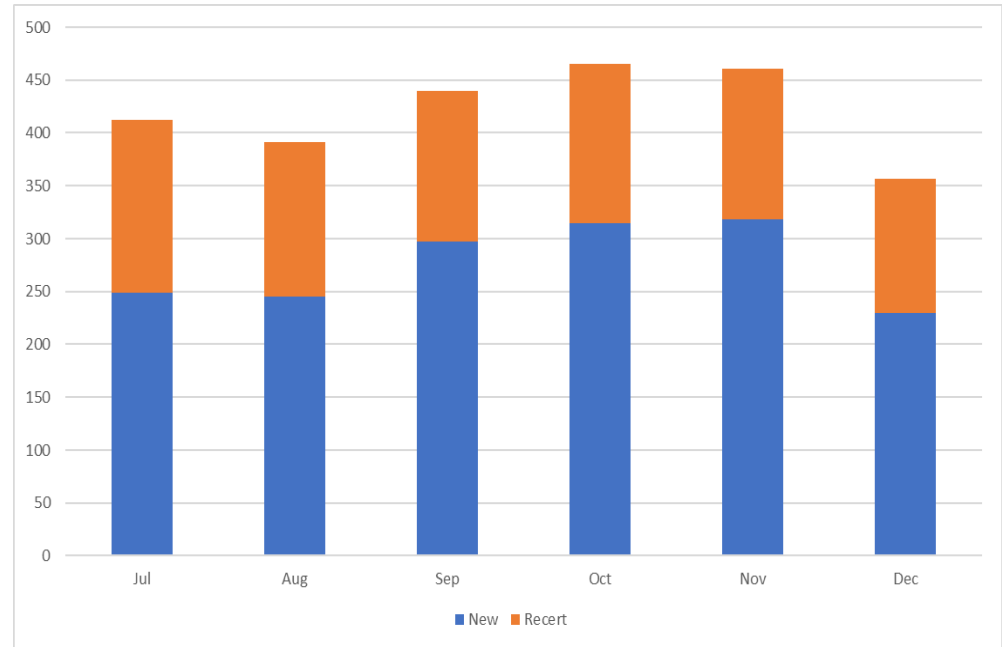


**Gracie A. Davis, Section Manager**

**Accessible Transit Advisory Committee Meeting  
January 23, 2024**

# OC ACCESS ELIGIBILITY – FY24 UPDATE

- 2,526 Total Certifications
  - 421 Monthly Average
  - 1,654 (65%) New Certifications
  - 872 (35%) Recertifications
- 22 Eligibility Denials
- 1,129 Riders added to Auto-Renewal





# TRANSIT TRAINING – FY24 UPDATE

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- 8 Workshops (120 total attendees)
  - 5 English (67 attendees)
  - 1 Spanish (27 attendees)
  - 2 Mandarin (26 attendees)
- 35 Individual Transit Training
  - 27 English
  - 2 Spanish
  - 6 Mandarin
- Attended 3 Outreach Events

# TRANSIT TRAINING OUTREACH

- OCTA Service Animal Training Day
  - ARTIC, Anaheim, October 7
- Senior Resource Fair
  - Mission Viejo, October 12
- Senior Summit with Supervisor Foley
  - Aliso Viejo, October 2023
  - 50+ Vendor Booths
  - 100+ Seniors Visited OCTA Booth
  - Training Opportunity for MMP Team:
    - OC Sheriff "Take Me Home Program"





## OC 211 UPDATE

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- OC United Way (211RIDE)
  - Assignment Agreement Completed – October 19, 2023
  - Social Media Campaign Reinstated – December 2023
  - Current Contract Ends June 2024