



**Special Needs Advisory Committee**  
**July 26, 2016**  
1:00 – 3:00 p.m.  
Orange County Transportation Authority  
550 South Main Street, Orange, California  
**Conference Room 07**

**Agenda**

1. **Call to Order/Welcome** (30 min.) Charles Mitchell, *Vice Chair/Service Officer*
  - Pledge of Allegiance
  - Approval of Minutes
  - New Member Introductions
  - Presentation of Resolutions of Appreciation
  - New Chair & Vice Chair Elections
  - October Meeting Date Change
  
2. **ACCESS Driver “Exceptional Service Awards”**  
(15 min.)
  
3. **Fare Study Recommendations** (20 min.) Sean Murdock, *Finance and Administration*
  
4. **OC Streetcar** (20 min.) Tresa Oliveri, *External Affairs*  
Terry Nash, *HDR Engineering*
  
5. **Update Reports** (20 minutes each)
  - **ACCESS Operation Update** Curt Burlingame, *Contracted Services*
  - **ACCESS Eligibility Update** Gracie Davis, *Community Transportation Services*
  - **SMP Update** Joanne Jacobsen, *Community Transportation Services*
  - **Marketing Update** Jessica Lopez, *External Affairs*
  
6. **Committee Member Comments** (5 min.)
  
7. **Public Comments**
  
8. **Adjournment**

**Next scheduled meeting date**  
**October 25, 2016**

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact OCTA at (714) 560-5611, no less than two (2) business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility.

**Agenda Descriptions/Public Comments on Agenda Items:** The Agenda descriptions are intended to give notice to members of the public of a general summary of items of business to be transacted or discussed. Members from the public wishing to address the Committee will be recognized by the Chair at the time the Agenda item is to be considered. A speaker's comments shall be limited to three (3) minutes.