

Meeting of Jan. 27, 2020

January Employees of the Month Recognized

The Orange County Transportation Authority's board of directors recognized three employees of the month for January.

The honors went to:

- Jeffrey Hill, coach operator
- Dennis Siewerd, maintenance
- Adam Raley, administration

Board Sets Transportation Vision for 2020

The OCTA board unveiled the 2020 board and CEO strategic initiatives and action plan that will help guide the agency through the year.

This year, the board and CEO initiatives are combined, presenting a balanced and forward-thinking plan that is intended to address upcoming opportunities and challenges and ensure that OCTA can successfully deliver on its priorities.

The five board initiatives are listed below:

1. Comprehensive Mobility Solutions
 - Enhance Transit Service Quality and Customer Experience
 - Deliver OC Go - Next 10 Plan Commitments
2. Regional Leadership and Public Transparency
 - Collaborate with Local and Regional Partners
 - Ensure Public Accountability and Transparency
3. Resiliency, Sustainability, and Innovation
 - Advance Climate Resiliency and Sustainability Strategies
 - Promote and Deploy Innovative Technologies
4. Fiscal Accountability
 - Champion Fiscal Responsibility
5. Organizational Excellence
 - Strengthen Safety and Security Measures
 - Develop and Maximize Workforce Potential

Board Extends OC Flex Pilot Through October

The OCTA board received a 12-month update for the OC Flex microtransit pilot program and approved extending the service through October.

OC Flex has been operating since October 2018 and allows passengers to request a ride on-demand through the OC Flex mobile app in two areas of the county, one in portions of Huntington Beach and Westminster, and the other in portions of Mission Viejo, Aliso Viejo and Laguna Niguel.

In its first year of operations, OC Flex ridership has increased month-over-month and recorded nearly 37,000 boardings during the 12-month period. Customer satisfaction has also been great, with 91 percent of riders surveyed saying they would recommend the service.

For more information on OC Flex, visit octa.net/OCFlex.